

VILMA OIL Ltd., headquartered in Madrid, C/ Chile, nº 10 (Madrid) in the development of *commercial service for the supply of marine fuels to vessels at berth and by bunker vessel*, is aware of the importance of providing this services in accordance to the needs of our clients and the legal requirements and/or the regulatory framework, taking into account at all times respect for our environment.

This commitment is reinforced by the implementation of a **System of Quality Management** and Environmental Management in accordance with the UNE-EN ISO 9001:2008 and EN ISO 14001:2004, based on the following principles:

- The quality and environmental management are strategic for the operation of the company, being responsibility of all employees.
- There is a strong commitment to our operations and services comply with the legal requirements and with other requirements to which the organization subscribes.
- We are committed to understanding the needs of our customers, meeting their requirements and make an effort to exceed their expectations.
- Our activities and services are designed to ensure the prevention of pollution and ensure continuous improvement of our environmental performance, with particular emphasis on waste management and the rational use of resources.
- It promotes continuous improvement of the effectiveness of the management system and customer relationships through management objectives established from this Policy.
- It enhances training, awareness and participation of our employees as well as communications with suppliers and subcontractors.

Management has established mechanisms for this policy to be known, understood, and put into practice by all levels of the organization.

December 10th, 2012



VILMA OIL, S.L. Management